



5-22-2009

John,

I want to thank you for the work you did on our Google Adwords account.

It was a pleasure to do business with you, from the first call you made to us. The reasons you gave for working with your company were clear and compelling. The explanations of what you needed to do to maximize our return on investment were detailed and practical. The regular follow up calls and e-mails gave me confidence that you were on top of the project and working diligently on my behalf.

In our current economy, even with all the research that has been done on customer service, there are few vendors that understand the importance of presenting a clear picture of how they can help your company be more effective and competitive in the marketplace. And, perhaps, even fewer who deliver what they promised after the order. You are one of those few who promised, then delivered, then followed up to make sure we were satisfied with your work.

I would recommend you, without hesitation, to any business looking to improve their internet marketing.

Regards,
Ken Bent

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